



PANCHGANGA BANK

Shree Panchganga Nagari Sahakari Bank Ltd., Kolhapur

TPS 3, Final Plot No 16, Pratibha Nagar, Kolhapur – 416008 Ph. No. :- 2693517 / 2691396

ATM Complaint form for Customers

To,
The Branch Manager
Branch :- _____

1) Customer Information:

Name of the Customer : _____

CBS Account No: (16 DIGITS)

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Debit/ATM Card No: (16 DIGITS)

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2) ATM Information

ATM ID / Location, if ID not Available _____

Name of the ATM Bank _____

3) Nature of the Complaints

a) Complaint relating to Cash withdrawal

Amount requested for withdrawal : [Rs]

Amount actually disbursed at ATM : [Rs]

Amount to the account debited : [Rs.]

Date of transaction : [] (mm/dd/yy)

Time of transaction : []

b) Card Capture by ATM : []

c) CARD LOST / STOLEN
HENCE, PLEASE BLOCK MY ATM CARD NO.

REASON :

d) EMBOSSED NAME INCORRECT
HENCE, PLEASE BLOCK MY ATM CARD NO.

REASON :

**e) PIN REGENERATION (IN CASE OF
LOST OR FORGOTED BY CUSTOMER)**
HENCE, PLEASE ISSUE ME NEW ATM PIN NO.

REASON :

f)

Signature of the Card Holder

Contact Tel : _____

Mobile No : _____

Date : / / 20

*(Name of the bank & branch where cardholder account is maintained which is linked to ATM card)